Application for Individual and Family Dental Policy/ Change of Status Form

TruAssure Insurance Company is an Illinois domiciled Company.

ATTENTION: TruAssure Enrollment | PHONE: (888) 559-0781

Please type or print in black ink. Please complete the application in its entirety. An incomplete application could result in either a decline of application or delay in effective date.

APPLICANT/MEMBER/PARTICIPANT INFORMATION

Note: If the member is a child, the application must be signed by a parent/legal guardian/responsible party. Please complete this section for the member.

Last Name	First Name	Middle Initial	Date of Birth ___/___/_____

Mailing Address	City	State	ZIP

Phone Number ( )	E-Mail Address	Social Security Number (optional)	Gender ☐ Male ☐ Female

Marital Status
☐ Married ☐ Single ☐ Divorced ☐ Widowed ☐ Separated ☐ Civil Union ☐ Domestic Partnership

Are you and/or your dependent(s) covered by any other dental benefit program? ☐ Yes ☐ No
If Yes, name of carrier _____

Please answer the following question. If the response is yes, you must complete the Notice to Applicant Regarding Replacement of Accident and Sickness Insurance and submit with this application. You must also retain one for your records.

Do you plan to replace any of your existing dental insurance with this policy? ☐ Yes ☐ No

REASON FOR APPLICATION

☐ Initial Application ☐ Change of Dependent(s) ☐ Change in Coverage Type ☐ Policy Re-enrollment

REQUESTED EFFECTIVE DATE

___/___/____ **Paper applications must be received by the 20th of the month to be effective the 1st of the following month.**

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DENTAL BENEFIT PLAN SELECTION AND CORRESPONDING MONTHLY PREMIUM RATES

Note: Please complete the Monthly Premium Rates section that is applicable to the dental benefit plan you selected.

SELECT DENTAL BENEFIT PLAN

Select only one dental plan and where applicable, the desired annual maximum.

☐ **TruAssure Individual and Family Max Savings Plan**

☐ **TruAssure Individual and Family Choice Plan* with the following annual maximum:**

☐ Annual Maximum $1,250 ☐ Annual Maximum $2,000 ☐ Annual Maximum $3,000

☐ **TruAssure Individual and Family Choice Plus Plan* with the following annual maximum:**

☐ Annual Maximum $1,250 ☐ Annual Maximum $2,500 ☐ Annual Maximum $5,000

☐ **TruAssure Basic Adult or Child Dental Plan, ACA Certified**

☐ **TruAssure Preferred Adult or Child Dental Plan, ACA Certified***

☐ **TruAssure Preventive Dental Plan, ACA Certified**

MONTHLY PREMIUM RATES FOR TRUASSURE INDIVIDUAL AND FAMILY MAX SAVINGS PLAN, CHOICE PLAN OR CHOICE PLUS PLAN

Indicate the applicable rate below for the selected Dental Plan.

Member Only $	Member Only (Child Only) $	Member + 1 Dependent $	Family (Member + 2 Dependents) $

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MONTHLY PREMIUM RATES FOR TRUASSURE INDIVIDUAL AND FAMILY BASIC ADULT OR CHILD DENTAL PLAN, ACA CERTIFIED, PREFERRED ADULT OR CHILD DENTAL PLAN, ACA CERTIFIED OR PREVENTIVE DENTAL PLAN, ACA CERTIFIED

Indicate the applicable rate below for the selected Dental Plan.

Members Age 18 and Under (Rate per member)

$

Members Age 19 and Over (Rate per member)

$

Please list all persons to be covered under the policy.

Add	Delete	First Name	Last Name (If different from Applicant)	Date of Birth MM/DD/YYYY	Relationship to Applicant	Dependent Status	Gender
				___/___/_____		☐ Military ☐ Disabled	☐ Male ☐ Female
				___/___/_____		☐ Military ☐ Disabled	☐ Male ☐ Female
				___/___/_____		☐ Military ☐ Disabled	☐ Male ☐ Female
				___/___/_____		☐ Military ☐ Disabled	☐ Male ☐ Female
				___/___/_____		☐ Military ☐ Disabled	☐ Male ☐ Female

CHANGE OF COVERAGE

THIS SECTION IS ONLY APPLICABLE FOR CURRENT MEMBERS WITH COVERAGE CHANGES.
Please check all events that apply.

☐ **Add Dependent due to:**

☐ Birth ☐ Adoption/Placement for Adoption ☐ Marriage ☐ Domestic Partnership

☐ Civil Union ☐ Legal Guardianship ☐ Administrative or Court Order

☐ Dependent Child with Disability ☐ Military Dependent ☐ Other _____

List Names of new Dependent(s) above.

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OTHER CHANGES

☐ **Drop Dependent (list below) due to:**

☐ Age ☐ Death ☐ Other Coverage Elsewhere Name of Dependent _____

☐ Age ☐ Death ☐ Other Coverage Elsewhere Name of Dependent _____

☐ **Name Change**

Former Name _____ New Name _____

☐ **Address Change**

Former Mailing Address	City	State	ZIP
New Mailing Address	City	State	ZIP

☐ **Change in Coverage Type** _____

PAYMENT INSTRUCTIONS

Choose your payment method: ☐ Bank Account ☐ Credit Card | **Payment options:** ☐ Monthly ☐ Annually

If your method of payment is bank account, all premiums must be paid electronically using your checking/ savings account. If your method of payment is credit card, all premiums are to be paid by credit card. Premiums will be drawn or charged on or about the 27th day of the month. Your initial premium will be deducted at the time your application is processed.

Please note: Paper applications must be received by the 20th of the month to be effective the 1st of the following month.

PLEASE COMPLETE THE FOLLOWING INFORMATION FOR PAYMENT BY BANK ACCOUNT:

Name of Financial Institution

Financial Institution's City	**Financial Institution's State**	**Financial Institution's ZIP**

Type of Account (Choose one)

☐ Checking ☐ Savings Name on Account _____

Bank Routing Number	**Bank Account Number**

CONTINUED ON NEXT PAGE

PAYMENT INSTRUCTIONS (CONT'D)

PLEASE COMPLETE THE FOLLOWING INFORMATION FOR PAYMENT BY CREDIT CARD:

Card Type

☐ Visa ☐ MasterCard ☐ Discover ☐ American Express

Name on Card	Card Number	Expiration Date _____ month _____ year	Security Code

Billing Address of the Cardholder if different from the address of the applicant

Address	City	State	ZIP

Authorization

By signing below (signature page is page 7 of this application), I hereby authorize TruAssure Insurance Company to deduct the premium amount stated above from the listed bank account or credit card on or about the 27th of each month for my monthly premium payment (if the payment method selected is monthly). I understand that the initial ACH debit or credit card charge to my account will occur immediately and if I have selected an annual payment option, the initial ACH debit or credit card charge will reflect the annual premium.

I agree that this authorization will remain in full force and effect until TruAssure has received written notification from me that I am terminating it. I agree to notify TruAssure in writing of any changes to my account information or termination of this authorization at least three (3) days (for ACH debits) or twenty-five (25) days (for credit card charges) prior to the next billing date.

I understand that TruAssure will notify me in advance of any changes to the premium amount. By signing below, I hereby authorize TruAssure and the bank or credit card company identified above to process the ACH debits or credit card charges authorized here. If I am not the insured person under this policy, I confirm that I am agreeing to pay this insurance premium on behalf of the insured person. Unless the insured person is a minor for whom I am a parent or legal guardian, I understand that any changes to the policy that may affect the charge amount will be communicated to the insured person only.

I agree that if I have any problems or questions regarding this authorization or my insurance policy, I will contact TruAssure for assistance at 888-559-0781. I guarantee that I am the account holder or authorized user for this bank account (for ACH debits) or legal card holder or authorized user (for credit card charges) and that I am legally authorized to enter into this Recurring ACH Debit/Credit Card Billing Authorization Agreement with TruAssure.

Additional Information if paying by ACH debit

If my financial institution rejects an ACH debit from TruAssure due to insufficient funds, I understand and agree that TruAssure may attempt to process the charge again within thirty (30) days if I have not provided an alternate payment method.

CONTINUED ON NEXT PAGE

I understand that if my bank dishonors any ACH debit requested by TruAssure under this agreement, TruAssure may assess me a $25 service charge, and TruAssure may collect that service charge by means of an ACH debit.

Additional Information if paying with credit card
I understand that any transaction that is dishonored by my credit card company intended for payment to TruAssure may be assessed a $25 service charge by TruAssure. Further, I authorize TruAssure to make any charges on a future policy I may purchase from TruAssure on the same credit card if I give verbal consent to TruAssure.

In making this application to TruAssure Insurance Company ("TruAssure"), for the dental coverage policy, I agree and understand that this application will become part of the Policy, and I agree to be bound by the terms of the Policy issued by TruAssure. I understand that, if applicable, my electronic signature on this form operates as my original signature. I further agree that the coverage requested is subject to the approval of TruAssure and that no agent or representative has authority to make changes or modify this application for coverage. I hereby represent that all of the information contained in this application is true and correct to the best of my knowledge. I further understand that any intentional omission or material misrepresentation of submitted data may cause this application and subsequent Policy to be null and void.

Please Note: Paper applications must be received by the 20th of the month to be effective the 1st of the following month. Paper applications received after the 20th will be effective the 1st of the month after the next month. If the application is created and submitted through the TruAssure.com web portal, the application will be processed the next business day and will be effective the 1st of the following month. Coverage is contingent upon underwriting acceptance.

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

DISCLAIMER: The Spanish version of this form is provided only as a courtesy to the customer. The English version of this form will be the presiding version in any case of a dispute or complaint.

DESCARGO DE RESPONSABILIDAD: La versión en español de este documento se proporciona únicamente como cortesía para el cliente. La versión en inglés de este documento constituirá la versión predominante en el caso de alguna disputa o reclamación.

TruAssure Insurance Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, gender, or gender identity.

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THE POLICY PROVIDES DENTAL BENEFITS ONLY. REVIEW YOUR POLICY CAREFULLY.

Applicant Signature	**Date** ___/___/_____

IF APPLICATION IS FOR A CHILD-ONLY POLICY, PLEASE COMPLETE THE INFORMATION BELOW.

Parent/Legal Guardian/Responsible Party First and Last Name		**Phone Number** ( )	
Mailing Address	**City**	**State**	**ZIP**
Email	**Relationship to Applicant**		

I certify that I am the parent or legal guardian of the child applicant and that I have the legal right to enter into this contract on their behalf.

Parent/Legal Guardian/Responsible Party Signature	**Date** ___/___/_____

I consent to receive Explanation of Benefits (EOBs) from TruAssure by e-mail. ☐ Yes ☐ No

I consent to receive policy and legally required communications from TruAssure by e-mail. ☐ Yes ☐ No

Consent to Electronic Communications

If you consent to receive communications electronically, you are agreeing to the following terms and Conditions:

"Online Service" means the TruAssure Insurance Company website and portal and any other online product or service offered through our website, mobile apps, or any other means of digital communication in which you have enrolled that is not otherwise governed by an electronic disclosure and consent. "Communications" or "Records" mean any customer agreements or amendments thereto, monthly billing, disclosures, notices, responses to claims, privacy policies and all other information we are required by law to provide to you in writing.

By giving your consent, you agree to conduct business with us either using your computer or mobile device to receive, view and electronically sign Records. You agree that such electronic signatures will consist of clicking on buttons and/or checking boxes where indicated. You also consent to the use of electronic Records displayed on the computer or other electronic device you are using, as well as any Records that we send to you electronically. We may provide Records to you electronically by emailing them to you at your email address; such email may include the Records as attachments or as embedded links to a website that we operate and control.

CONTINUED ON NEXT PAGE

We may deliver the Communications to you by any of the following methods: (a) by posting a notice and making the information available to you through the Online Service; or (b) by sending the information to an email address you have provided to us; or (c) to the extent permissible by law, by access to a web site that we will generally designate in advance for such purpose; or (d) any other electronic means we have mutually agreed upon. Delivery of electronic Communications by any of these methods will be considered "in writing" and you intend that the electronic Communications have the same legal effect as written and signed paper communications.

You agree to promptly notify us of any change in your contact information.

You may withdraw your consent to receive electronic Communications at any time. We will not impose any fee if you withdraw your consent to receive Communications electronically. If you withdraw your consent to receive Communications electronically, such withdrawal will not apply to Communications that were furnished to you electronically before the date on which the withdrawal of your consent takes effect.

You may obtain paper copies of electronic legal or regulatory Communications, and most other Communications free of charge at any time.

The minimum hardware and software requirements to access and retain the electronic Communications are: A personal computer or other device with operating system and telecommunications connections to the Internet capable of receiving, accessing, displaying, and either printing or storing electronic Communications; a browser, such as Internet Explorer, Firefox, Chrome , Safari or Edge , with 256-bit encryption; sufficient electronic storage capacity on your computer's hard drive or other data storage unit; and, software that enables you to view files in the Portable Document Format ("PDF").

AGENT/PRODUCER SECTION

Licensed Insurance Agent Signature (if applicable)	**Date** ___/___/_____
Printed Name of Licensed Insurance Agent (if applicable)	**Agent License Number or National Producer Number**
State of Agent License	**Agent E-Mail Address**
Licensed Insurance General Agent Signature (if applicable)	**Date** ___/___/_____
Printed Name of Licensed Insurance General Agent (if applicable)	**General Agent License Number or National Producer Number**
State of General Agent License	**General Agent E-Mail Address**

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TruAssure™ INSURANCE COMPANY

Discrimination is Against the Law

TruAssure complies with all applicable Federal and State civil rights laws. TruAssure does not discriminate, exclude people, or treat them differently on the basis of gender, sex (which includes discrimination on the basis of sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity or expression; and sex stereotypes), race, color, religious creed, national origin, citizenship, age, physical or intellectual disability, protected veteran status, marital status, genetic information, or any other characteristic protected by law.

TruAssure:

- Provides free auxiliary aids and services to individuals with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, braille, audio, accessible electronic formats, etc.)
- Provides free language assistance services to people whose primary language is not English, such as:
  - Qualified interpreters for oral interpretation
  - Electronic and written translated documents in other languages

If you need these services, contact our Civil Rights Coordinator.
If you believe that TruAssure has failed to provide these services or discriminated in any way, you can file a grievance with:

Civil Rights Coordinator
TruAssure
111 Shuman Boulevard
Naperville IL 60563
Phone: 630-718-4995
Email: compliance@truassure.com

You can file a grievance in person or by mail, phone or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://hhs.gov/ocr/office/file/index.html
This notice is available at TruAssure's website at https://www.truassure.com/nondiscrimination-notice.html

العربية (Arabic)	تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على ال 1-888-559-0779 أو تحدث إلى مقدم الخدمة.
繁體中文 (Chinese)	注意：如果您說中文，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 1-888-559-0779 或與您的提供者討論。
Français (French)	ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-888-559-0779 ou parlez à votre fournisseur.
Kreyòl Ayisyen (French Creole)	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòma aksesib yo disponib gratis tou. Rele nan 1-888-559-0779 oswa pale avèk founisè w la.
Deutsch (German)	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-888-559-0779 an oder sprechen Sie mit Ihrem Provider.
ગુજરાતી (Gujarati)	ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઑક્ઝિલરી સહાય અને ઍક્સેસિબલ ફૉર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 1-888-559-0779 પર કૉલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.
हिंदी (Hindi)	ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-888-559-0779 पर कॉल करें या अपने प्रदाता से बात करें।
Italiano (Italian)	ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l'1-888-559-0779 o parla con il tuo fornitore.
日本語 (Japanese)	注：日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル（誰もが利用できるよう配慮された）な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。1-888-559-0779 までお電話ください。または、ご利用の事業者にご相談ください。
한국어 (Korean)	주의: 한국어를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-888-559-0779 번으로 전화하거나 서비스 제공업체에 문의하십시오.
Português (Portuguese)	ATENÇÃO: Se você fala português, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-888-559-0779 ou fale com seu provedor.
Русский (Russian)	ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-888-559-0779 или обратитесь к своему поставщику услуг.
Español (Spanish)	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-888-559-0779 o hable con su proveedor.
Tagalog (Tagalog – Filipino)	PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-888-559-0779 o makipag-usap sa iyong provider.
Tiếng Việt (Vietnamese)	LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-888-559-0779 hoặc trao đổi với người cung cấp dịch vụ của bạn.